



How to join a video appointment

Getting started



Open this link:

<https://videocall.direct/relationshipsaustraliatasmanianincratas>
and click '**start a video call**'



Enter your name, click '**continue**' and follow the prompts on the screen.



You'll go into a virtual waiting room, and your practitioner will be notified. You don't need to create an account.



Your practitioner will see that you've arrived and will join you at your scheduled time.



If you've been waiting more than 10 minutes after your scheduled appointment time, please call 1300 364 277 to speak with our team to assist you.



You might be asked to complete a short Healthdirect survey at the end of your appointment. It's up to you whether you'd like to fill it in.

Test your set-up



If you'd like to check everything is working before your appointment, you can test your device here: <https://videocall.direct/precall>

If something isn't working



Call us on 1300 364 277 and we'll do our best to help you access your video appointment.

You can also visit:

<https://vcc.healthdirect.org.au/troubleshooting>

Scan the QR code for tips on how to get ready for your video or phone appointment.

